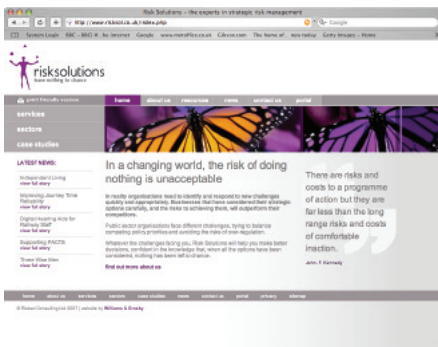


## Introducing our 'new look'

We are delighted to mark our first anniversary as an employee-owned business with the launch of Risk Solutions' corporate new look. This is linked to a major refresh of our web-site which now does full justice to the breadth and depth of our services and is designed to be easier to navigate so that you can quickly find what you want. It also includes a rapidly-growing body of case studies that illustrate how we help our clients, regular news articles and a resources area with risk definitions and links to useful websites.



### Why change?

After celebrating our 10th anniversary in 2007, and first year as an employee-owned business, we decided it was time for a change. We are delighted with the result and hope you will be too.

### What hasn't changed?

- Our commitment to providing cutting-edge consultancy services to both public and private sectors in the UK.
- Our strong client focus and determination to continue to delight our customers.
- Our systematic approach, tackling our assignments using risk-based, structured and proven methods.

Visit our new website today at [www.risksol.co.uk](http://www.risksol.co.uk) to see just how much more informative it is. We value your opinion, so please let us know what you think.

## Digital Hearing Aids for Railway Staff

Under current arrangements, safety critical rail staff who no longer meet the industry's hearing standard have had to move jobs – bad news for both the employee and employer. Over recent years, however, digital hearing aids have become increasingly sophisticated and now offer a wide range of functions and features. The hope is that staff who do not meet the current hearing standard might, if fitted with a suitable digital hearing aid, be able to continue working safely. The Rail Safety and Standards Board (RSSB) has appointed Risk Solutions to lead a review of the latest technology and decide whether it would allow safety critical staff to continue in their current roles.



## Improving Journey Time Reliability



The Highways Agency has been set a PSA target to reduce average vehicle delay for the 10% worst journeys on each of its routes. At a time when traffic volumes are continuing to grow, this is highly challenging and the Agency has been trialling a number of initiatives, such as Active Traffic Management, to minimise the risk of delays. To help determine how much of an effect these initiatives are having and the extent to which continuing traffic growth is counteracting the improvements, the HA has appointed a team led by Risk Solutions to investigate the problem.

## Independent Living

The Office for Disability Issues, as part of their Independent Living Strategy, is considering running two projects to demonstrate the delivery of 1) choice and control for older people with high support needs and 2) the transfer of resources from assessment and care management into user-led support, advocacy and brokerage. Risk Solutions has been commissioned to scope the options for design and siting of the two projects.

To read more about any of these articles visit: [www.risksol.co.uk/news](http://www.risksol.co.uk/news)